

The company management has defined the following quality policy and published it on its own website:

- The company is committed to fulfilling the requirements of the quality management system and to its continuous improvement.
- Constantly ensuring customer satisfaction and continuous improvement are among the top principles.
- Every single employee contributes to ensuring the quality standards through his or her personal performance.
- It is ensured that quality and safety-relevant activities are planned, controlled and monitored throughout. This ensures that the quality requirements of the customers as well as the applicable legal and official regulations are met.
- We work with the lowest possible error rate, aiming for zero error quality.
- Special importance is attached to error detection and its avoidance.
- The continuous improvement process is intended to permanently increase the quality of our activities.
- The quality policy is made known to all employees, made available to relevant interested parties and reviewed annually for suitability and appropriateness as part of the management review.

